

Study of Consumer Satisfaction towards "BURGER KING"

NAME:- _____

AGE:- _____

PHONE NO:-

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GENDER:- _____

ADDRESS:- _____

QUESTIONNAIRE

Q1. What type of food is provided by Burger King?

- (a) Junk food (b) Diet Food

Q2. The food quality provided by Burger King is.....

- (a) Bad (b) Average (c) Good

Q3. Does the Burger King outlet in your area have enough space to provide seating facility to the customer?

- (a) Yes (b) No

Q4. The timing of order preparation is.....

- (a) 0-5mins (b) 5-10mins (c) 10-15mins

Q5. The behaviour of staff is.....

- (a) Bad (b) Good

Q6. What type of facility is provided by Burger King?

- (a) Self service facility (b) Table service facility

Q7. Does the price of the food is economical?

- (a) Yes (b) No

Q8. What is your favourite thing about Burger King?

- (a) Taste of food (b) Price of food

Q9. Would you like to recommend the Burger to your friends and colleague?

- (a) Yes (b) No

Q10. How often do you visit the Burger King outlet?

- (a) Once in a week (b) Twice in a week (c) Once in a month (d) Twice in a month

Q11. What area requires changes in Burger King?

- (a) Food Quality (b) Space (c) Staff behaviour

Q12. Burger King is a favourite brand among which age groups?

- (a) Children (b) Teenagers (c) Adults

Q13. How would you rate your experience?

1	2	3	4	5	6	7	8	9	10
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Burger King Questionnaire

Donald S. Tull, Del I. Hawkins



Burger King Questionnaire:

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