

Roll No.

NATIONAL COUNCIL FOR HOTEL MANAGEMENT AND CATERING TECHNOLOGY, NOIDA
ACADEMIC YEAR 2018-2019

COURSE : 2nd Semester of 3-year B.Sc. in H&HA
SUBJECT : Communication
TIME ALLOWED : 02 Hours

MAX. MARKS: 50

Marks allotted to each question are given in brackets

- Q.1. Define kinesics. Describe in detail the aspects of body language in communication.
Discuss the role of grooming for hospitality professionals. (10)
- OR
- Q.2. Discuss the barriers of communication. How can barriers be overcome? (10)
- Q.3. Discuss the barriers to listening. (8)
- Q.4. How would you make a speech effective? (5)
- Q.5. Briefly discuss the characteristics of communication. (5)
- OR
- Make sentences to bring out the meaning:
- (i) Bare; bear
(ii) Buy; bye
(iii) Dew; due
(iv) Hear; here
(v) Wait; weight (5x1=5)
- Q.6. Write short notes (any two):
(a) Intrapersonal communication
(b) Empathic listening
(c) Telephone skills (2x3=6)
- Q.7. What points would you bear in mind to make listening effective? (6)

Quizes For Bhm109

A Gutmann



Quizes For Bhm109:

Decoding **Quizes For Bhm109**: Revealing the Captivating Potential of Verbal Expression

In a period characterized by interconnectedness and an insatiable thirst for knowledge, the captivating potential of verbal expression has emerged as a formidable force. Its ability to evoke sentiments, stimulate introspection, and incite profound transformations is genuinely awe-inspiring. Within the pages of "**Quizes For Bhm109**," a mesmerizing literary creation penned by a celebrated wordsmith, readers attempt an enlightening odyssey, unraveling the intricate significance of language and its enduring effect on our lives. In this appraisal, we shall explore the book's central themes, evaluate its distinctive writing style, and gauge its pervasive influence on the hearts and minds of its readership.

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