

NATIONAL COUNCIL FOR HOTEL MANAGEMENT AND CATERING TECHNOLOGY, NODIA.
ACADEMIC YEAR 2018-2019

COURSE SUBJECT	:	2 nd Semester of 3-year B.Sc. in H&HA	MAX. MARKS: 50
TIME ALLOWED	:	Communication 02 Hours	

Marks allotted to each question are given in brackets

Q.1. Define Kinesics. Describe in detail the aspects of body language in communication.
OR
 Discuss the role of grooming for hospitality professionals. (10)

Q.2. Discuss the barriers of communication. How can barriers be overcome? (10)

Q.3. Discuss the barriers to listening. (8)

Q.4. How would you make a speech effective? (5)

Q.5. Briefly discuss the characteristics of communication.
OR
 Make sentences to bring out the meaning:
 (i) Bare; bear
 (ii) Buy; bye
 (iii) Dew; due
 (iv) Hear; here
 (v) Wait; weight. (5x1=5)

Q.6. Write short notes (any two):
 (a) Intrapersonal communication
 (b) Empathic listening
 (c) Telephone skills. (2x3=6)

Q.7. What points would you bear in mind to make listening effective? (5)

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Quizes For Bhm109

Mike Jess

Quizes For Bhm109:

Enjoying the Track of Appearance: An Psychological Symphony within **Quizes For Bhm109**

In a global used by screens and the ceaseless chatter of instantaneous interaction, the melodic splendor and mental symphony created by the written term frequently fade into the background, eclipsed by the relentless noise and distractions that permeate our lives. But, located within the pages of **Quizes For Bhm109** a stunning literary prize filled with fresh thoughts, lies an immersive symphony waiting to be embraced. Crafted by an elegant musician of language, that captivating masterpiece conducts readers on a mental trip, well unraveling the concealed tunes and profound influence resonating within each cautiously crafted phrase. Within the depths of the poignant review, we can discover the book is central harmonies, analyze its enthralling publishing style, and submit ourselves to the profound resonance that echoes in the depths of readers souls.

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