## Contacts

### Adding a New Contact

1. Press the [illegible] button. Use the [illegible] to select your **Personal Directory**.
2. To add a contact, press **New**. To edit a contact, highlight it and press **Edit**.
   a. Use the [illegible] to enter the person's telephone number and name and press **Enter**.
   b. When the name and number have been entered as required, press **Save**.
3. Note: adding contacts to your personal directory only applies them to your phone. If you need contacts added to the global directory, please contact TCC Telecom for assistance.

### Add a Contact From Your Call History

You can add a name and number shown in your call history to your personal **Contacts**.

1. Press the **Directories** button, and the **Call Lists** menu is shown. Press the left soft key to select which calls are shown: **All**, **Missed**, **Answered** or **Outgoing**.
2. Use the [illegible] to scroll through the records.
3. Press **More** and then press **Contact**.
4. Use the [illegible] to switch between the name and number details for the new **contact**.
5. When the name and number are set as required, press **Save**.

## Voicemail

Press the **MESSAGES** button and the lamp (next to it) will show whether you have no voicemail messages (**Off**), new messages (**On**) or old messages (**Flashing**). Press the button to call your voicemail mailbox. Follow the voice prompts to enter your PIN and access your **messages**.

### Checking Messages

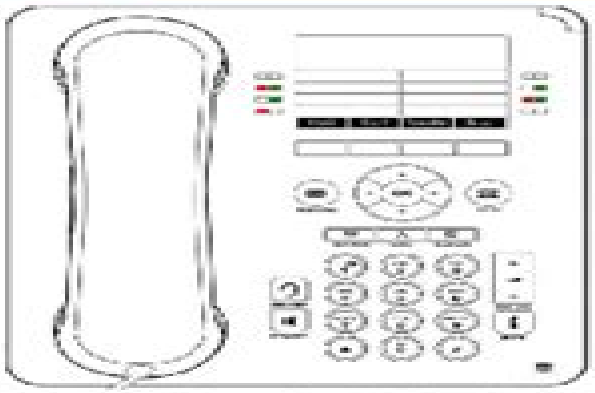
1. Press the **MESSAGES** button. If the user password is set, it is requested and press **Done**.
2. The number shown next to **Voice** indicates the number of new and saved **Messages**.
3. Highlight **Voice** and press **Select**.
4. Use the up button or **Next** to highlight the first message (**New**, **Old** or **Saved**) that you want to listen to and press **Select**. The contents of the first message of that type are displayed.
5. You can use the up button or **Next** to scroll through the **messages**.
6. Use the soft keys to control the standard options for the current **Message**.

By default, unread (**New**) messages are automatically marked as read (**Old**) after being played. The time remaining on the mailbox is displayed (**120** mins is the standard maximum). (**0** mins for **Unlimited** time).



# AVAYA IP Office 9508 Telephone Quick Guide

## Your 9508 Telephone



The phone supports 24 programmable call appearance/feature buttons. The labels for these are displayed on the **Main** display and can be changed by the adjacent **buttons**.

TCC Telecom

www.tccitelecom.com.au | 1-424-204-8074 | messages.eleven@tccitelecom.com

# Avaya Phone Manual

Christian Drosten

**Avaya Phone Manual:**

**Mergent Industrial Manual** ,2003 **Mergent Public Utility Manual** ,2002 *Fixed/Mobile Convergence and Beyond* Richard Watson,2008-10-09 Mobile communications users are demanding increased reliability functionality and accessibility they want always on access to voice e mail text and multimedia services as they roam from home to auto to office to outdoor indoor locations In addition there is an increasing deamnd to replace separate landline mobile telephones with a single handset that can be used wherever its owner might be Answering those customer needs fixed mobile convergence FMC marries the mobility provided by cellular networks with the extended connectivity provided by 802 11 based WiFi services and integrates them with landline networks using a single handset This book provides the theoretical and practical background necessary to successfully plan develop and deploy effective FMC networks This book discusses the various 802 11 and VoIP protocols used in FMC networks open and proprietary communications protocols integration of FMC networks to wired telephone networks mobilizing applications such as text messaging and video security issues mobile handset requirements for FMC networks and the administration management of FMC networks Special attention is given to selecting appropriate components for FMC and numerous case histories and examples from the author s experience are provided This book is an essential tutorial and reference for any RF wireless communications and networking professional who will work with the next generation of wireless networks Describes how to develop deploy and manage networks that seamlessly combine landline cellular and WiFi networks into one converged communications network Thorough coverage of various 802 11 and voice over internet protocol VoIP standards and how they impact integration with cellular networks Discusses security considerations and how to successfully manage converged networks Includes numerous case histories and examples from the author s experience this is not a purely theoretical treatment of the subject **Mergent Bank & Finance Manual** ,2002 **Workers' Association in the New Service Sector with Special Reference to Labour Standards** Jyoti Sinha,2005 Hacking Exposed VoIP: Voice Over IP Security Secrets & Solutions David Endler,Mark Collier,2006-11-28 Sidestep VoIP Catastrophe the Foolproof Hacking Exposed Way This book illuminates how remote users can probe sniff and modify your phones phone switches and networks that offer VoIP services Most importantly the authors offer solutions to mitigate the risk of deploying VoIP technologies Ron Gula CTO of Tenable Network Security Block debilitating VoIP attacks by learning how to look at your network and devices through the eyes of the malicious intruder Hacking Exposed VoIP shows you step by step how online criminals perform reconnaissance gain access steal data and penetrate vulnerable systems All hardware specific and network centered security issues are covered alongside detailed countermeasures in depth examples and hands on implementation techniques Inside you ll learn how to defend against the latest DoS man in the middle call flooding eavesdropping VoIP fuzzing signaling and audio manipulation Voice SPAM SPIT and voice phishing attacks Find out how hackers footprint scan enumerate and pilfer VoIP networks and hardware Fortify

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