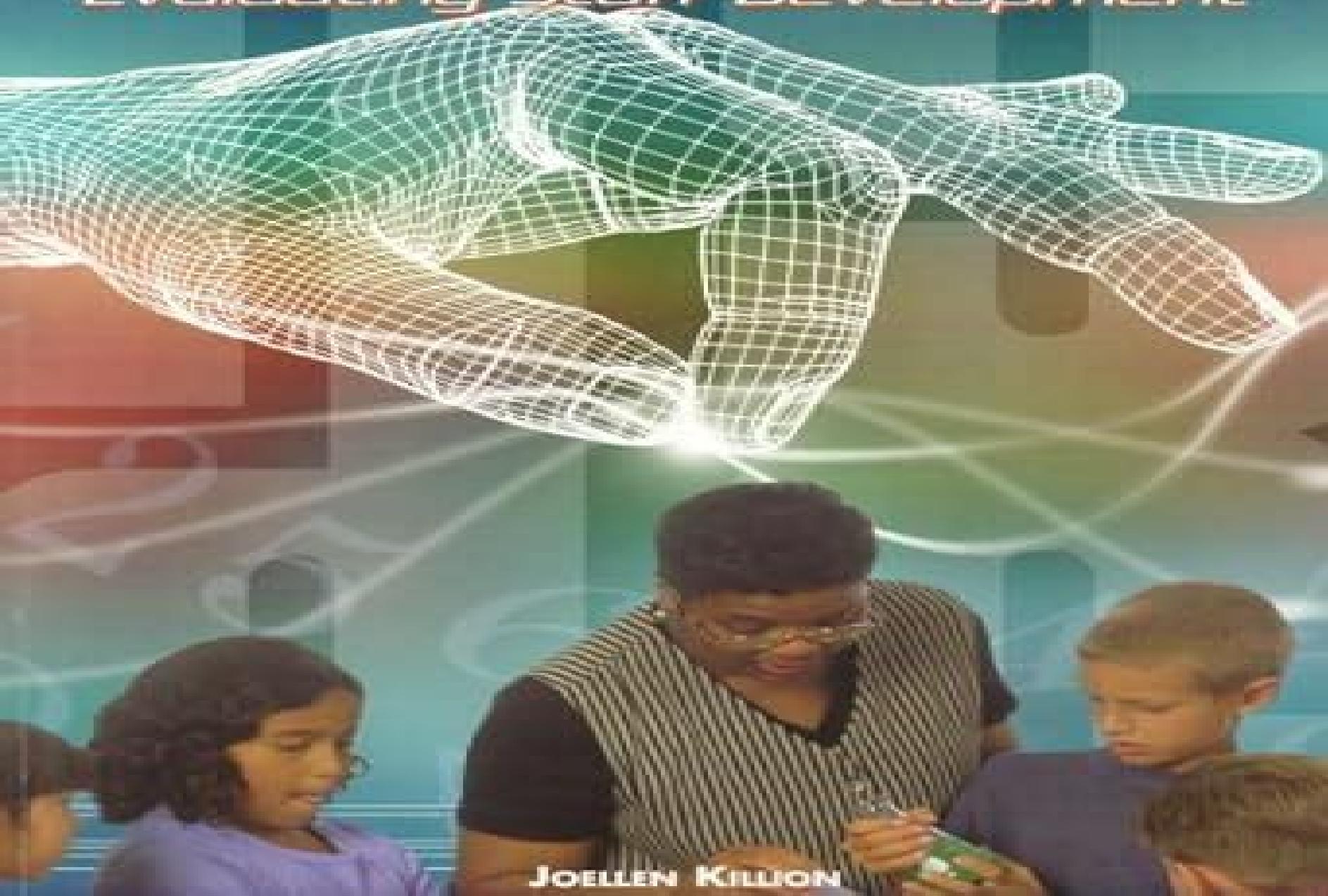


Assessing Impact

Evaluating Staff Development



JOELLEN KILION

Assessing Impact Evaluating Staff Development

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course objectives on completion of the training participants should be proficient in the use of global distribution systems be able to complete international travel documents in accordance with the applicable iata rules and procedures to answer customer queries quote rates supplements explain conditions and book tour products